

# PRIVACY POLICY

## Introduction

Welcome to Dunes Aviation Academy (“DAA”, “we”, “our”, or “us”), a unit of Ganpat Care Foundation. We are committed to protecting the privacy and personal information of our students, trainees, website visitors, employees, and all stakeholders.

This Privacy Policy explains how we collect, use, maintain, disclose, and safeguard your information when you visit our website, submit inquiries, enroll in our aviation training programs, or interact with us in any manner.

By using our services or accessing our website, you consent to the practices described in this Privacy Policy.

## Information We Collect

We may collect the following categories of information:

### 1. Personal Information

- Full Name
- Date of Birth
- Gender
- Nationality
- Address
- Email Address
- Phone Number
- Passport / Aadhaar / Government Identification Details
- Educational Qualifications
- Medical Fitness Information required for aviation training
- DGCA related documentation

### 2. Technical Information

When you access our website, we may automatically collect:

- IP Address
- Browser Type
- Device Information
- Operating System
- Website Usage Data
- Cookies and Tracking Information

### 3. Financial Information

Where applicable, we may collect:

- Payment Details
- Banking Information
- Transaction Records
- Fee Payment History

## Purpose of Collection

We collect and use your information for the following purposes:

- Admission and enrollment processes
- Conducting flight training and aviation programs
- Compliance with DGCA and other regulatory requirements
- Student record maintenance
- Communication regarding courses, schedules, examinations, and updates
- Processing payments and invoices
- Improving website functionality and user experience
- Safety, security, and administrative purposes
- Legal and regulatory compliance

## Sharing of Information

We do not sell, rent, or trade personal information to third parties.

However, we may share information with:

- Directorate General of Civil Aviation (DGCA)
- Government authorities and regulatory bodies
- Authorized training partners
- Payment gateway and banking partners
- IT and service providers assisting in operations
- Legal authorities when required by law

All such disclosures shall be limited to necessary and lawful purposes only.

## Data Security

We implement appropriate technical, administrative, and physical safeguards to protect personal information against unauthorized access, disclosure, alteration, misuse, or destruction.

Despite our efforts, no method of transmission over the internet or electronic storage is completely secure, and therefore absolute security cannot be guaranteed.

## Cookies Policy

Our website may use cookies and similar technologies to improve browsing experience, analyze website traffic, and enhance user interaction.

Users may choose to disable cookies through their browser settings; however, certain website functionalities may be affected.

## Retention of Information

We retain personal information for as long as necessary to:

- Fulfill training and academic requirements
- Comply with legal and regulatory obligations
- Maintain aviation and student records
- Resolve disputes and enforce agreements

## Your Rights

Subject to applicable laws, users may have the right to:

- Access their personal information
- Request correction or updating of data
- Withdraw consent where applicable
- Request deletion of information, subject to legal obligations
- Raise concerns regarding misuse of personal data

Requests may be submitted through the contact details mentioned below.

## Third-Party Links

Our website may contain links to third-party websites. Dunes Aviation Academy is not responsible for the privacy practices, policies, or content of external websites.

Users are encouraged to review the privacy policies of such third-party platforms independently.

## Children's Privacy

Our services are not intended for children below the legally permissible age for aviation training programs without parental or guardian consent.

## Changes to this Privacy Policy

Dunes Aviation Academy reserves the right to modify or update this Privacy Policy at any time without prior notice. Changes shall become effective immediately upon posting on the website.

Users are encouraged to review this page periodically.

## Contact Us

For any questions, concerns, or requests regarding this Privacy Policy, please contact:

**Dunes Aviation Academy**  
**(A Unit of Ganpat Care Foundation)**

Please feel free to contact us through the following channels:

## **Bhavnagar Flying Base**

GCF Hangar, Bhavnagar Airport, Bhavnagar (Gujarat) – 364001  
Contact: +91 91575 17242, +91 91575 17239

## **Bhilwara Flying Base**

GCF Hangar, Airstrip, Hamirgarh, Bhilwara, Rajasthan 311025  
Contact: +91 91191 09469

## **Gujarat Office**

C-1101, Titanium Square, S.G.Highway, Thaltej, Ahmedabad (Gujarat) – 380054  
Contact: +91 87349 47343

## **Corporate Office**

703, The Umed Heights, 7, Light Industrial Area, Cazri Road, Jodhpur, Rajasthan – 342003  
Contact: +91 97848 80389

## **Dunes Residential Complex**

**Bhavnagar Base** – Swastik Building Plot No – 4, Kasturba Society, Talaja Road Near TOP 3 Circle, Bhavnagar (Gujarat) – 364001  
Contact: +91 93144 08846

**Bhilwara Base** – Airport Plaza, Hamirgarh Airstrip Corner, Chittor-Bhilwara Highway, Bhilwara (Rajasthan) – 311802  
Contact: +91 97724 64699

## **Phone**

+91 079 46025730  
+91 99748 74484

## **Email**

[info@dunesaviation.in](mailto:info@dunesaviation.in)

## **Consent**

By accessing our website and availing our services, you acknowledge that you have read, understood, and agreed to this Privacy Policy.